that Su: searches target references from the title, subject, and series field results in retrieving irrelevant records. Further, end users do not have access to thesaurus and subject headings lists and therefore would expect the word list to be much more comprehensive. The online help screens need to be transparent to users for important search concepts. End users should be provided with one definitive method of searching a field which would result in retrieval of relevant references.

**Conclusion**

FirstSearch offers an inexpensive and attractive service. It has very good potential as an end-user resource but attention needs to be directed towards improving the searching characteristics and its method of viewing/printing/downloading. With the availability of WorldCat, BIOSIS/FS, and the Wilson databases at a very affordable pricing policy, together with location symbols to aid in document delivery, this service could very well be the answer to many of our patrons’ information problems.

2 Lutishoor Salisbury and Usha Gupta, FirstSearch: Potential and Search Characteristics (Submitted for publication, 1992), p. 3.