As bleeding-edge as our technologies get and as much as we have fun learning nifty tricks to effortlessly surf the Web, the heart of librarianship is still service.

Although many of the articles in this issue relate to using the new technologies, you’ll find that they all are exploring these technologies to provide better service to our clients.

DeeAnn Allison and Jon Keene talk about the University of Nebraska-Lincoln’s venture to produce electronic version of books to facilitate work in the classroom (page 293).

Lynn Rebbeor Shay and Sherman Hayes offer their words of wisdom for library Webmasters (page 299).

Deborah Grimes shares with us her view as a “top gun” cyberpilot helping her users navigate the myriad information on the Web (page 281).

To make our cyberpilot work easier, Kelly Broughton has compiled this month’s Internet Resources column on philosophy (page 284).

All these new technologies can be confusing for our library patrons, so we keep experimenting with new ways to offer our services. Martin Courtois and Maira Liriano give us tips on using a roving reference service, where librarians circulate and actively offer to help library users (page 289).

Of course, as we develop better services, we have to tell our clients about them. Nancy Moeckel and Joanne Goode talk about how they used a simple mousepad to publicize library services in an ongoing fashion (page 273).

In keeping with the spirit of telling you about activities, I am pleased to include a report of ACRL’s Job Shadow Day (page 295), the names of the ACRL award winners (page 306), and the call for nominations to ACRL section offices (page 317).

—Mary Ellen K. Davis
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